

NATIONAL LIBRARY OF NEW ZEALAND RETURN FREIGHT CONTRACT 2010

Background	The National Library of New Zealand has been able to successfully renew its agreement with the Freightways Express Group to distribute National Library resources to schools throughout New Zealand.						
Returns service	Freightways Express Group has advised us that schools may use their main service provider, New Zealand Couriers, for the return of National Library of New Zealand resources at a discounted rate.						
Cost of return service	The cost of the returns service is \$9.33 + GST for each box up to 15 kg weight. Do note, the cost will be more if the box weighs over 15 kg . It is a pay as you use system. Labels are provided by New Zealand Couriers and are supplied ready to attach to the box you are returning.						
Schools in Rural Delivery areas	For schools covered by the Rural Delivery system and wishing to take advantage of the Freightways' offer there is an additional cost for pickup from the school and delivery to the nearest Freightways agent . However, if someone from the school were able to deliver the box to the nearest Freightways agent this additional charge would not apply. If you are unsure where that agent is located New Zealand Couriers 0800 800 841 will be able to provide this information.						
Set up an account	To use this service, phone New Zealand Couriers on 0800 800 841 and ask for the " National Library Book Exchange Services " discount. They will then set up an account with your school and send you return labels.						
Website	This service is also available via the New Zealand Courier website, http://www.nzcouriers.co.nz/ This site will allow schools to open a New Zealand Couriers account, arrange for a pick-up, order tickets and trace a consignment.						
How to use the service	To return resources to the National Library simply attach one label per box, contact New Zealand Couriers and the resources will be collected directly from your school or from the local agent.						
Alternative	Please note that you are not obliged to take up the Freightways offer. If you already have a satisfactory courier service, or have negotiated a better deal with another company you may continue with your own arrangement.						
Contact	For further assistance please telephone the National Library Centre that provides your resources and ask for the Curriculum Services Team Leader; <table><tr><td>Auckland</td><td>0800 356 000</td></tr><tr><td>Palmerston North</td><td>0800 171 717</td></tr><tr><td>Christchurch</td><td>0800 928 000</td></tr></table>	Auckland	0800 356 000	Palmerston North	0800 171 717	Christchurch	0800 928 000
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